

2017 Victoria Flamenco Festival - VOLUNTEER CODE OF CONDUCT

Represent The Festival in a Positive Manner – While volunteering for the Victoria Flamenco Festival volunteers will represent the Festival in a positive manner adhering to the code of conduct as outlined here.

Working Your Shift – Please arrive at the scheduled start of your shift and stay the required duration. While on shift, you are not an audience member: please stay alert so that you are able to fulfill your assigned duties. Please be flexible if a member of the Festival staff asks for your assistance with a task not outlined in your job description.

Shift Cancellation – Volunteers unable to make their shift will contact the Volunteer Coordinator at least 24 hours before shift start time. In the event of an emergency or unforeseen circumstances, volunteers will contact the Volunteer Coordinator as soon as possible.

Dress Code – During the festival, volunteers working with the public and festival guests will wear clean clothing with a Festival button (supplied). You may wish to give your outfit a flamenco flair with polka dots or ruffles.

Media – The Festival Coordinator and the Festival staff are the sole spokespersons for the Victoria Flamenco Festival. All media requests are to be directed to the Festival Coordinator.

Benefits - If you have completed or are have committed to volunteer work, you are entitled to:

2 - 3 shifts: A Festival button and the good feeling of knowing you helped out!

4 or more shifts: A Festival button and complementary admission to our Festival wrap-up party on Sunday evening. We appreciate your help!

A few of the evening shifts require admission to a ticketed performance. In these cases, volunteers will be given free admission along with the understanding that your volunteer duties will take precedence over getting to enjoy some parts of the show. Free admission will be prearranged with selected volunteers and is at the discretion of the Volunteer Coordinator.